



NPB support and service

At NPB, we make every effort to provide the backup you need to get the best out of your machines. We stand ready to help increase the performance, uptime and lifetime.



NEW SERVICE!

NPB designs, develops and manufactures automation equipment for the packaging industry. We have top-rate expertise in mechanics and design as well as thorough knowledge in the development and manufacturing of automation equipment. The organization is customer-oriented and flexible with the aim to deliver intelligent machines that are simple to handle.



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NPB ROBOT SERVICE

Our scheduled maintenance includes on-site control and check of the complete robot functionality, as well as the gripper and palletizing functions. The inspection report provides a list on all the components that have been checked, actions done, adjustments and setting changed, as well as recommendations for preventive maintenance, further actions or repairs. This powerful tool enables you to keep track of the machine performance and schedule future repairs efficiently.

All activities are performed by NPB professionals in accordance with FANUC's service recommendations.

NPB SUPPORT PACKAGE

With the right preventive maintenance strategy in place, we assist you in reducing losses and increasing uptime and profitability. Our support package is a complement to your daily operation through scheduled and remedial maintenance, which will improve the productivity and performance in the machines. NPB professionals conduct required maintenance activities on-site at scheduled intervals.

We use a proven software solution to collect and administrate machine data to ensure that all performance figures and events, e.g. alarms, are recorded. When requested, an NPB engineer can access the machine network with data and event history in order to detect problems, generate reports and analysis.

You will receive a weekly report of performance and a summary of the high fives* for each machine, plus a monthly analysis including recommendation for eventual corrections.

On request, we will participate in maintenance and over-hauls.

* *The high five report provides information about the five main reasons for downtime in the machine from two perspectives: the alarms that have generated the most number of stops and the alarms that have generated the longest downtime. This facilitates the prioritization of actions to achieve the best result in maintained performance.*



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